

NEWSLETTER

Ashton Manor Nursing Home ~ Spring 2019



ASHTON MANOR
NURSING HOME

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Beritaz Care

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Update from Carla Dixon- Peart, Registered Manager



Hello and welcome to our first newsletter of 2019! The team and I would like to share and celebrate with you our achievements over the last 6 months.

A significant success is gaining a 'Good' rating from CQC (the Care Quality Commission), which is a testament to the amazing work our staff do each day to care for our residents.

I am also pleased to announce that in the summer of 2018 Ashton Manor received the Investors In People Gold award. This is a widely recognised award and achieving Gold has been a result of a lot of hard work and dedication and is a true reflection of the investment we place in our employees. We therefore decided to celebrate with some custom made cupcakes! Any excuse for some surgary treats at Ashton!



With regards to refurbishment updates there continues to be on going refurbishment in the home, both in the communal areas and private rooms. As always we want to ensure that this work does not disrupt the day to day care we provide, therefore if you do have any questions or concerns about the on going refurbishment then please do not hesitate to contact me.

We are always working to improve our services and always welcome your feedback and suggestions on how we can do this. Within this newsletter is a short survey for friends and relatives of our residents to complete. On receipt of your responses we will personally reach out to you to discuss your comments and suggestions, however we respect your decision if you wish to complete it anonymously.

Please note you can also provide feedback to us at anytime via our e-mail at info@beritazcare.co.uk.



Continued over

Staff News

We have an amazing team at the home who are dedicated to care for our residents as though they are their own family.

Below are just some of the updates from our staff over the past 6 months:

Recruitment Day in Aldershot Market – 14th Feb 2019

On Thursday 14th February we hosted a recruitment day to encourage potential new members of staff to join our friendly, hard-working team.

I would like to say a big thank you to those who attended the event on the day, as well as those who helped with the development of the leaflets that were handed out.

As you can see below our team proudly wore our Ashton Manor tops and jumpers and had their winning smiles on all day!



Health and Safety Champions

I am proud to announce Henry Barker – Diamond has joined Monica Pacala as our health and safety champion at the home. Henry is currently undergoing training for this role and so together I'm sure Henry and Monica will make a great team as our health and safety champions!

Welcome to our new staff!

We have welcomed a number of new staff to the team over the past 6 months. These new employees have been selected for representing our core values at Beritaz Care of quality care, trusting one another by being open and transparent, and respecting each other's choices:



Staff Awards

At Ashton Manor hard work and dedication never goes unrecognised and I am pleased to announce that in February Kristoff received the staff award for dedication to the role, whilst in October Sanjana received an award for successfully completing her care certificate. Below is a bit more information about our winners:

- **Kristoff** – received the award after a unanimous vote by his colleagues. An example of his dedication to the role is when Kristoff arrived at 5.30am to clear the snow for staff and visitors so they could arrive safely to the home. Thank you Kristoff!
- **Sanjana** – Despite being new to care after a year she has shone as a truly caring member of staff and rightfully has received the care certificate, thank you Sanjana!

Farewell Susan!

In March we said our temporary goodbyes to Susan Gurung who left for her maternity leave.

We wish her all the best and look forward to welcoming her little one in the home.

Visit from the Mayor of Farnham, Cllr David Attfield

We had the pleasure of welcoming Councillor David Attfield, Mayor of Farnham, to Ashton Manor on the 8th March as part of the 'Time for a cuppa' initiative in aid of Dementia UK.

It was a great day filled with lots of cake and cups of tea, and so a big thank you to the amazing staff who contributed to making this visit a success.



Activities

Macmillan coffee morning

As we do each year we participated in the UK's biggest coffee morning and baked some tasty treats to raise money for Macmillian, a cancer support charity so that those affected by the illness can live as fully as they can.

It was a great success therefore a big thank you to our residents, staff and their friends and family for taking part!



Feathered friends visit Ashton!

We had some feathered guests visit Ashton Manor from Colin Sutherland and his exotic bird collection!

Following the success of Colin's visit last summer we invited him back, and again the birds proved popular with the residents as you can see in the pictures below.

We will invite Colin back in the future, therefore if you missed this latest visit don't worry and do keep an eye out on the next date when we will have him and his feathered friends back.



Pet therapy with Isla!

Since the last edition of the newsletter we have welcomed our PAT (Pet As Therapy) dog Isla who visits the home once a month.

Isla is truly loved by all in the home, by both staff and residents, and puts a huge smile on everyone's face!

Easter Party – Saturday 13th April 2019

Our annual easter party was a great success and as always our residents had a great time enjoying the easter buffet and catching up with their loved ones.

We arranged to have Stephen Morish entertain our residents and their families with various instruments and vocals, which was a great hit! Also a number of our residents participated in the “decorate a Easter hat” competition!



UPCOMING EVENTS:

Summer Party! - Saturday 10th August

Get your sombreros out as this year Ashton Manor will be hosting a MEXICAN themed summer party!

Details of what will be on offer are to be confirmed, however, for those who attended our 60's themed party last year you will know that Ashton Manor know how to have fun in the sun and throw a great party. So save this date in your diaries, it'll be a party you won't want to miss!



Community afternoon tea launch!

From 2nd May we will be opening our doors to over 65's in our local community to have afternoon tea at the home with our residents. This will occur on a weekly basis each Thursday afternoon from 3pm and we look forward to meeting new people and most importantly giving back to the great community we are surrounded by.



Beritaz Care

Care You Can Trust

Beritaz Care Mission Statement

At Beritaz we provide peace of mind, individuality and choice by giving home from home quality care.

Our core values



We care with warmth and understanding in a secure and happy environment.



We build and maintain strong relationships by being open and transparent.



We respect each other and those around us through understanding and supporting individual needs and choices.

Beritaz website update

Since the New Year the Beritaz care website (www.beritazcare.co.uk) has undergone a new look which we are very proud of. As you will see the design of the website has been revived with separate sections for each care home, especially focusing on recruitment opportunities within each home.

The website also now contains a section to view previous newsletters from each home as well as blog posts and upcoming weekly activities. Therefore please do check into our new website for the latest news and updates from the Beritaz team.

Contact Details

Please let us know if your contact details have changed, or if you would like to receive communications (including this newsletter) by email – it's much quicker than the postal system. Just drop us an email at: ashtonmanor@beritazcare.co.uk