



**Beritaz Care**

*Care You Can Trust*

## **Corona Virus Update – Wednesday 25<sup>th</sup> March 20**

Beritaz Care is committed to ensuring that we keep all our residents, and staff as safe as possible.

As of today, the Home still has no proven or suspected cases of coronavirus infection among residents or staff. We continue with the no visit arrangement unless essential.

Visits from the local community and external entertainment are also cancelled for the foreseeable future and our Activity Co-ordinators, along with our Staff are doing all they can to ensure that life in our Home remains as comfortable and sociable as possible.

At present we have an uninterrupted service while following all guidelines and being a responsible employer. There are a handful of staff members who have self isolated themselves. Employees have also cancelled their holidays and being flexible in their availability to ensure we provide a safe and comfortable care to our residents. The spirit of our staff team remains very high and they are willing to go the extra mile. We are seeking volunteers and short, long term employees to help us if we need.

We have the full support of all our suppliers and there are no issues on this front.

The Management team meets (through video links) weekly or as necessary to ensure any risks and issues are managed appropriately. We are also in contact with local Care Associations and other providers to ensure knowledge is shared and practices are adopted to keep everyone safe and comfortable.

The Home continues to admit new residents following guidance from Public Health England and local authorities. A higher than usual risk assessment is in place for new admissions. For potential new admissions, please contact us.

We would really appreciate your support with these measures, and please be reassured that we are closely following and complying with the Public Health England to ensure that we keep our residents safe, and that our staff are supported to continue to deliver high level care. We will keep the relatives and those interested informed of ongoing events and possible changes in our policy through our website and emails.

Whilst we work hard to ensure our residents are looked after, we are conscious we are a local service and there may be some in the community who need help and assistance at this difficult time. Please contact us if we can provide any help in this difficult time.

If you have any questions please contact us on 01428 604414 or call the Home.

Thank you for your understanding during these difficult times and wish you all stay safe and well.

Mr A Gnanakumar